

**Report to:** People Scrutiny Committee

**Date of meeting:** 14 November 2019

**By:** Director of Adult Social Care and Health

**Title:** Scrutiny Review of the Changing Care Market: Information and Signposting - six-month monitoring report

**Purpose:** To provide the Scrutiny Committee with a six-month progress update report on the implementation of the recommendations agreed

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## **RECOMMENDATION:**

The People Scrutiny Committee is recommended to consider and comment on the progress made on the implementation of the recommendations agreed in the review.

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### **1 Background**

1.1 In June 2018 the People Scrutiny Committee established a Scoping Board to look into the range of challenges facing the local care market. Some of these were highlighted in the 2018 Care Quality Commission Local Area Review of East Sussex; others are well known locally and nationally and are linked to increased demand for services and resources which are declining in relative terms.

1.2 The Scoping Board held two meetings with a range of officers from Adult Social Care: firstly, in August 2018, to examine the current state of the market and the key challenges; and secondly, in September 2018, to focus on how the challenges are being addressed. The Scoping Board identified four key areas for further scrutiny:

- Public understanding and expectations of social care.
- Social care workforce challenges.
- Developing care markets – to be informed by a markets review due to be complete by mid-2019.
- Increasing community resilience, in particular addressing loneliness

1.3 The Information and Signposting Scrutiny Review addressed the first of these areas - public awareness, understanding and expectations. The People Scrutiny Committee approved the final report of the Scrutiny Review Board at its meeting in March 2019. The review report was then presented to Cabinet in April 2019 at which time the Department produced an Action Plan which commented on how it would seek to implement the recommendations. This report provides an opportunity for the committee to be updated on progress since that time. A further update is scheduled to be considered by the committee at its meeting in June 2020.

### **2 Supporting information**

2.1 The action plan attached at Appendix A provides updated commentary on progress with implementation. All actions have either been completed or are ongoing.

### **3. Conclusion and reasons for recommendations**

3.1 Progress continues to be made on implementing the recommendations from the Scrutiny Committee's review as evidenced in **Appendix A**.

3.2 It is recommended that the Scrutiny Committee consider and comment on the progress made on the recommendations contained in the review.

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APPENDICES

Appendix A: Scrutiny Review of Changing Care Market: Information and Signposting - six-month monitoring report

BACKGROUND DOCUMENTS

None